



945 N. Military Trail, Haverhill, FL 33415

Website: sansone-ac.com

Broward: (954) 428-8919

Palm Beach: (561) 655-3688

Treasure Coast: (772) 398-6668

Toll Free: (800) 780-5188

A/C License # CAC045862

Date Quoted: January 2022

SANSONE FAMILY PLAN



Benefits of Joining the Sansone Family

- Repair Discounts (Choose Plan)*
- (2) Precision Tune-Ups INCLUDED
- 10% OFF New System Purchase*
- Lower Utility Bills
- Extend Equipment Life
- Fewer Repairs & Unexpected Breakdowns
- Improved Capacity & Air Flow
- Priority Scheduling
- Lock in Today's Pricing
- Manufacturer Required for Warranty
- Membership is Transferrable

CUSTOMER INFORMATION

Name:	
Mailing Address:	
City / Zip:	
Address of Equipment:	
City / Zip:	
Phone:	
Email Address:	

PLAN OPTIONS (Prices are Per System)

Sansone A/C Tune-Up Includes:	Maintenance Only	Full Coverage Less Than 5 Years Old	Full Coverage Greater Than 5 Years Old
<ul style="list-style-type: none"> • Check Overall Unit Condition • Clean Condensate Drain Line • Clean Condensate Pan • Check Operating Pressures • Monitor Starting Capabilities • Check Air Filter • Measure Temperature Difference • Measure Amp/Volt Draw • Check Thermostat Operation • Inspect Evaporator Coil • Inspect Condenser Coil • Check Blower Components • Record All Findings 	\$12.50 / Month (Monthly or Yearly)	\$19 / Month (Monthly Only)	\$29 / Month (Monthly Only)
	15% Off Repairs* <small>(See reverse side for coverage details)</small>	Labor Covered, Parts Covered by Manufacturer's Warranty* <small>(See reverse side for coverage details)</small>	Part & Labor Repairs Covered* <small>(See reverse side for coverage details)</small>

All Plans Include: (2) A/C Tune-Ups Per Year

PLAN SELECTION (INITIAL OPTION SELECTED)

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Why Choose Sansone?

- Family Owned & Operated in South Florida Since 1976
- Carrier Factory Authorized Dealer
- 8-Time Carrier President's National Award Winners
- York Certified Comfort Expert
- Sansone Technicians are Factory Trained
- Employees are Drug Tested & Background Checked
- We Never Use Subcontractors
- Hourly Paid, Non-Commission Service Technicians
- Better Business Bureau A+ Rated
- Over 1,000 Google 5* Reviews
- 3 Locations & Over 50 Trucks on the Road to Serve You Better!

TERMS OF SANSONE FAMILY PLAN

START DATE:	# OF A/C SYSTEMS:	TOTAL MONTHLY:	TOTAL YEARLY:	PAYMENT METHOD:

This Sansone Family Plan is a minimum 12-month term. For your convenience, your Sansone Family Plan will be automatically charged monthly. If you wish to cancel your Sansone Family Plan, please provide written notice within 30 days of the expiration date. Please see back of Plan for coverage details.

If paying by credit card, please complete the below.

Credit Card #	_____	Expiration Date:	_____
Name on Card:	_____	Security Code:	_____
Customer Approval:	_____	Date:	_____
Sansone Approval:	_____	Date:	_____

Cancellation of Sansone Family Plan: Customer can cancel at any time with 30 days written notice. A refund will be issued for any unused portion less claims or discount taken, plus a 10% cancellation fee. For monthly plan customers, if the amount of service and parts costs incurred by Sansone are greater than the monthly fees paid, the customer shall pay Sansone the amount by which the service costs incurred exceed the contract fees paid or the customer shall pay Sansone the total annual plan premium, whichever is less by payment of this agreement you hereby agree to an annual contract and do hereby authorize Sansone to charge your credit card for any expenses incurred that are greater than the fees you have paid through the date of the cancellation.

**Discounts cannot be combined with other offers or discounts.

A/C EQUIPMENT INFORMATION

Brand	Year Installed	Model Number	Serial Number	Under Warranty?	Description

SANSONE FAMILY PLAN TERMS

Sansone Air Conditioning will furnish service on the equipment described located at the address on the front page. Furnish all labor, parts, and materials to keep the equipment in operating condition, until deemed unrepairable or condemned by Sansone Air Conditioning at which time such condemned equipment shall be replaced by owner at owner's expense. This agreement is the entire contract between the parties. Parties agree to be bound by all terms and provisions of this agreement. Any and all work performed under this agreement shall be interpreted and enforced under these provisions. This contract shall be interpreted under the laws of Palm Beach County, Florida. Should any term of this agreement be deemed by a Court of competent jurisdiction to be unenforceable, such determination shall not affect the enforceability of the remaining provisions.

Service Hours: Monday thru Friday (8:00 AM - 5:00 PM), Saturday (8:00 AM - 3:00 PM). It is the homeowner's responsibility to schedule their prepaid maintenances. Maintenances do not roll over after the contract's annual period.

Sansone Air Conditioning reserves the right to inspect equipment prior to acceptance. Air conditioning system must be in good working condition prior to acceptance by Sansone Air Conditioning. Any conditions considered to be pre-existing are excluded from this agreement.

Customer is responsible for normal maintenance of equipment. Covered equipment shall not exceed the age of the building.

COVERED ITEM	WHAT'S COVERED ON SANSONE FULL COVERAGE PLANS	WHAT'S NOT COVERED ON SANSONE FULL COVERAGE PLANS
AIR CONDITIONING Outdoor Unit	Parts & Labor to keep the air conditioning system in operating condition, including 410a refrigerant, fan blades, capacitors, relays, transformers, reversing valves, unit valves, driers. Compressors, condenser coils, circuit boards and fan motors are covered ONLY IF under manufacturer's parts warranty.	Freon R22, inverter boards, maintenance items such as coil cleanings, sounds, oxidation, rust or corrosion, solar system components. Compressors, condenser coils, circuit boards and fan motors are NOT covered IF NOT under manufacturer's parts warranty.
AIR CONDITIONING Indoor Unit	Parts & Labor to keep the air conditioning system in operating condition, including r410a refrigerant, blower wheels, capacitors, transformers, drain pans. Evaporator coils, circuit boards and blower motors are covered ONLY IF under manufacturer's parts warranty.	Freon R22, Maintenance items such as coil & blower cleanings, filters (all types), sounds or odors, oxidation, rust or corrosion. Evaporator coils, circuit boards and blower motors are NOT covered IF NOT under manufacturer's parts warranty.
AIR CONDITIONING Components & Accessories	Standard mechanical or digital thermostats, electric heaters.	Refrigerant lines, ductwork, grills, damper systems, float switches, programmable thermostats, humidistats, WiFi thermostats, thermostat calibration, indoor air quality products.

Any material and work in addition to that specified in this contract will be furnished only on customers authorization and will be paid for by the customer as extras. This refers for complementary equipment and service.

For example, but not confined to the following:

- A) Repairs due to negligence or misuse
- B) Moving or relocation of the apparatus
- C) Work on repairs occasioned by the enforcement of existing or future building codes, building regulations, ordinances, union regulation, or state laws
- D) Work or repairs on equipment done by another Contractor while under service with Sansone Air Conditioning
- E) Sansone Air Conditioning will not be liable for loss or damage, consequential or direct, arising from the operation or failure of the equipment or its controls, or for work done on it by others or by manufacturers failure to honor warranties, labor delays, strikes, obsolescence, oxidation, or corrosion (rust), electrical power surges, water contamination, or fire

Sansone Air Conditioning will not be responsible for damages to floors, floor tiles, cabinets, counter tops, or the equipment itself which may occur due to the moving of equipment to make any necessary repairs, or water damage due to cleaning or repair of lines, drains, etc.

Sansone Air Conditioning will not be responsible for replacement or replacement cost of any serviced equipment and reserves the right to advise the customer when their equipment is obsolete and non-repairable unless stated on the face of the contract that replacement is included.

Sansone Air Conditioning will not be responsible for system design nor maintaining design conditions of air conditioning. Sansone Air Conditioning is not responsible to determine the source of high utility bills or any utility bill reimbursement due to a mechanical malfunction.

Sansone Air Conditioning shall not be liable for losses or defects arising out of vandalism, fire, flood, wind, war, riots, and acts of God. In such cases, the customer shall be charged for the parts and labor involved at the then current price for such items. No such parts or labor shall be furnished, however, without authorization of the customer.

Sansone Air Conditioning may at its own option cancel this Contract. In the event the contract is cancelled by Sansone Air Conditioning, the customer will be refunded 100% of unearned pro-rata premium. If this contract is terminated by the customer after three (3) days notice, then the customer will be entitled to a ninety (90) percent refund of the unearned portion of this contract less any claims made. The customer may terminate the contract upon written notification. Sansone Air Conditioning has the right to cancel the contract anytime unsafe conditions exist in serving covered equipment.

Renewal of Contract is at Sansone Air Conditioning discretion only. No service or work in progress shall be rendered on expired contracts.

This contract is transferable from one owner to another at the same residence for a \$50 transfer fee, upon written notification from the seller.

Note About Mold & Mildew: It is understood and agreed that Sansone (and Sansone's insurer) will be held harmless for alleged or actual damages/claims as a result of mold, algae, or fungus. It is understood that Sansone and Sansone's insurer will exclude all coverage, including defense, damaged related to bodily injury, property damage, and clean up expenses caused directly or indirectly in whole or in part for any action brought by mold, including fungus and mildew regardless of the cost, event material, product or workmanship that may have contributed concurrently or in any sequence to the injury or damage that occurs.